



**DELIVERABLE D.T1.1.4 ASSESSMENT REPORT BASED ON THE OUTCOMES OF THE  
IMPLEMENTED SERVICES**

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As the closing of the pilot action, the candidate company has been asked to complete a questionnaire as to evaluate the process and the potential outcome of the implemented service or solution given by one of the experts of the project consortium during the pilot actions. The provided feedbacks and remarks of the participants of the pilot are summed up in the assessment report in order to refine or finetune the provided business support solution in order to reach its most effective form.

Based on the survey, the pilot company has been open to have further information about country specific data in the field of biocomposite packaging technology and will stay in contact with BioCompack consortium in the future as well. According to the answers, the company has found the timeframe (2,5 hours) of the pilot action ideal and the questions of the audit tool relevant, there were no additional suggestions. The number of participants and experts proved to be sufficient and after this pilot action the head of the company expressed the intention to participate in further pilot actions as well.

The provided information on innovative solutions proved to be interesting and the participating expert has been pointed competent in this field as well. The overall service can provide a competitive advantage in the future operation, from the company's point of view, especially in the field of networking, market information and as well regarding the knowledge of biocomposite materials. According to the given answers the innovative solution will be incorporated in the strategy of the company, although the provided service has been only scored moderately innovative in the questionnaire.

In the final part of the assessment the questions tried to find out whether the company would be interested in the main result of the project, the Transnational Biocomposite Packaging Centre (TBPC). The pilot company expressed interest in using the services of the virtual network platform and would be especially interested in networking, gathering new information regarding biocomposites and new type of products, as well receiving market information on regular base in the future. The company would be open to promote the services provided by TBPC to other business partners as well.

Regarding the operational side, we have also received feedback from the company after the implementation of the provided solution. Based on the findings of the pilot action and the solution of the expert, the new equipment has been purchased, nevertheless the test run was not successful. The problem was due to the usage of incorrect material (cellophane) for the window of the bags which caused inadequate gluing and "wavy" edges of the paper bag. To avoid this in the future we suggest using PLA for the material of the bag of the window, this will help solving gluing inefficiencies.